



Cell Phone Tour Scripts – Individual Stop Scripts

Version: Spring 2012

GENERAL GREETING

Welcome to the Flight 93 National Memorial Cell Phone Tour. Tour stops are indicated by signs throughout the park. Stops range from under a minute to approximately 5 minutes. If you have a smart phone, you can explore the memorial's mobile website by scanning QR (Quick Response) codes on these signs. To leave feedback, press *0. Thank you again for visiting Flight 93 National Memorial.

TIME – Story Tour Stop 202

Time is an important part of the story of Flight 93. The four flights which will be hijacked on September 11, United 93 and 175 and American 11 and 77 are scheduled to take off around the same time. Flights 11, 175, and 77 all take off within approximately 10-15 minutes of their scheduled times. Flight 93 leaves the gate at 8:01 a.m., just one minute late. However, take-off is delayed because of the airport's typically heaving morning traffic. When Flight 93 leaves the ground at 8:42, the flight is running now more than 25 minutes late. At 8:42 other events are unfolding. Not only are the other three flights airborne, but Flight 11 is under the control of the terrorists and the hijacking of Flight 175 is in progress between approximately 8:42 a.m. and 8:46 a.m. Flight 11 strikes the North Tower at 8:46, just minutes after Flight takes off. Flight 93 continues to head west to San Francisco. At 9:03 a.m. Flight 175 strikes the South Tower at the World Trade Center. At 9:19 United Airlines beings to send out text messages to pilots, "BEWARE ANY COCKPIT INTRUSION. TWO AIRCRAFT IN NY, HIT TRADE CINTER BLDS." At 9:26 Flight 93's pilot, Captain Jason Dahl responds, "ED CONFIRM LATEST MSSG PLZ – JASON." Just two minutes later, at 9:28, the hijacking of Flight 93 most likely begins. The crew and passengers start making calls at 9:30 a.m., and find out about the towers. Thirteen persons on board Flight 93 make thirty-seven phone calls between the hijacking at 9:28 a.m. and the time of the crash at 10:03 a.m. At 9:37 Flight 77 strikes the Pentagon and those on Flight 93 find out as the news as it spreads. With this knowledge, the passengers and crew take a vote and decide to fight back. The struggle begins at approximately 9:57 a.m., less than a half an hour since the hijacking. The next stop, 202, will explore in more depth what is known about these 30 minutes of time.